

Norwich +44 (0) 1603 431 200
London +44 (0) 207 871 1458
Email info@computerservicecentre.com
Website computerservicecentre.com

COMPUTER
CENTRE
SERVICE
TM

Case study

Computer Service Centre
working in partnership with
Weatherquest



Weatherquest is a private weather forecasting and weather analysis company, focused upon providing tailored high quality services for weather sensitive business or leisure activities in the UK or abroad.



“They can monitor our system continuously, remotely and proactively, so they often tell us about problems with it before we find out ourselves.”

Jim Bacon
Managing Director
www.weatherquest.co.uk

Continued overleaf...

Norwich +44 (0) 1603 431 200
London +44 (0) 207 871 1458
Email info@computerservicecentre.com
Website computerservicecentre.com



We support their infrastructure and network for office and remote users on a daily basis.

The requirement

Weatherquest initially had a requirement for an electronic faxing system to facilitate sending multiple faxes to their customers. Additionally, there was a requirement for Windows and Linux server provision and installation, as well as hosting and associated backup solutions.

The solution

We designed and installed a dedicated fax server to fulfil Weatherquest’s initial requirements and have subsequently implemented a dedicated Linux server to allow them to generate their own weather modelling software.

We continue to support their infrastructure and network for office and remote users on a daily basis, liaising regularly with the customer’s IT manager.

