

**Norwich** +44 (0) 1603 431 200  
**London** +44 (0) 207 871 1458  
**Email** info@computerservicecentre.com  
**Website** computerservicecentre.com

COMPUTER  
CENTRE  
SERVICE  
TM

## Case study

# Computer Service Centre working in partnership with **Weatherquest**



**Weatherquest is a private weather forecasting and weather analysis company, focused upon providing tailored high quality services for weather sensitive business or leisure activities in the UK or abroad.**



*“They can monitor our system continuously, remotely and proactively, so they often tell us about problems with it before we find out ourselves.”*

Jim Bacon  
Managing Director  
[www.weatherquest.co.uk](http://www.weatherquest.co.uk)

*Continued overleaf...*

**Norwich** +44 (0) 1603 431 200  
**London** +44 (0) 207 871 1458  
**Email** info@computerservicecentre.com  
**Website** computerservicecentre.com



We support their infrastructure and network for office and remote users on a daily basis.

### The requirement

Weatherquest initially had a requirement for an electronic faxing system to facilitate sending multiple faxes to their customers. Additionally, there was a requirement for Windows and Linux server provision and installation, as well as hosting and associated backup solutions.

### The solution

We designed and installed a dedicated fax server to fulfil Weatherquest’s initial requirements and have subsequently implemented a dedicated Linux server to allow them to generate their own weather modelling software.

We continue to support their infrastructure and network for office and remote users on a daily basis, liaising regularly with the customer’s IT manager.

